
IFHC

PEI Annual Report FY2022



Intermountain Fair Housing Council, Inc.
Annual Report FY 2022
4696 W. Overland Rd., Suite 140, Boise, ID 83705
www.ifhcidaho.org
contact@ifhcidaho.org

LAND ACKNOWLEDGEMENT

We want to acknowledge that we all occupy the unceded land of Shoshone-Bannock, Shoshone-Paiute, Coeur d'Alene, Kootenai, Nimiipuu/Nez Perce. We own our place in the story of colonization and occupation to undo its legacy to this day. Showing respect and acknowledging our past and the present is a step toward correcting the stories and practices that erase Indigenous people's history and culture and toward inviting and honoring the truth.

To learn more:

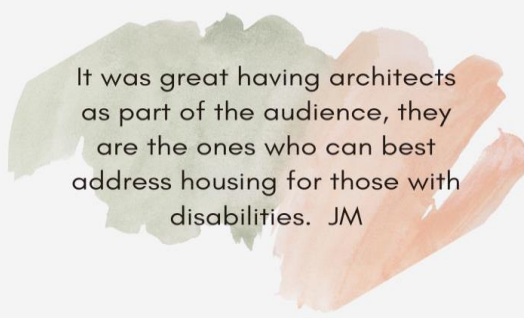
[Indigenous Land Acknowledgement Explained](#)

[Return of the Boise Valley People; Shoshone-Bannock Fort Hall](#)

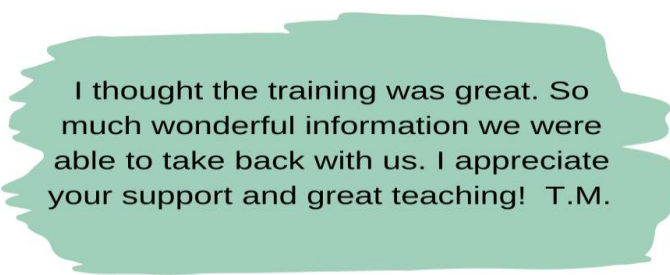
[Whose Land am I on?](#)

Mission Statement

The Intermountain Fair Housing Council (IFHC) is a nonprofit organization whose mission is to ensure open and inclusive housing for all persons without regard to race, color, sex, religion, national origin, familial status, sexual orientation, gender identity, a source of income, or disability. The IFHC attempts to eradicate discrimination through, education on the fair housing laws, housing information and referral, housing counseling, and assistance with mediating and or filing fair housing complaints, among other things. The IFHC also provides education and outreach on fair housing laws and practices to housing providers and others.



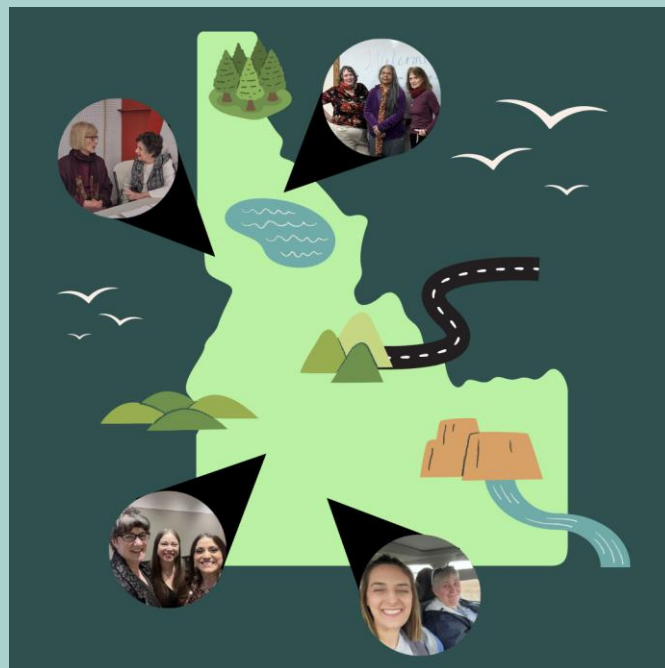
It was great having architects as part of the audience, they are the ones who can best address housing for those with disabilities. JM



I thought the training was great. So much wonderful information we were able to take back with us. I appreciate your support and great teaching! T.M.

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FROM THE EXECUTIVE DIRECTOR

Dear Friends,

This year with generous support from the community, HUD, and our partners, we made great strides in community care within Idaho by providing the key to overcoming barriers to access, opportunities, and security in housing and community! We educated over 300,000 Idahoans on best fair housing practices and their rights, had over 20,000 conversations about housing, and provided over 3,000 housing intakes from community members seeking rental assistance (connected Idahoans to over \$2 million in rental assistance), eviction prevention and fair housing education and justice (over 1,000 hours of legal services) in Idaho.

After touring the State to provide fair housing education and outreach, we learned that housing is the number one concern and healthcare follows closely behind. The two largest issues in every Idaho community. No county has enough affordable housing to meet the demand of its community members especially with the closure of assisted living/nursing homes and redevelopment and or mass evictions from affordable housing and mobile home parks. Families with children, people with disabilities, communities of color and seniors are being forced into institutional settings rather than less expensive, affordable, accessible housing opportunities. Families and community members in the Bunker Hill Superfund Site are still experiencing the health and economic consequences of heavy metal and lead contamination, farmworkers are still exposed to terrible heat, pesticide, smoke, fire, and harassment in their employment and housing, and barriers to affordable homeownership for communities of color and people with disabilities is at the same level as it was when the Fair Housing Act was passed. All of which, we are working with communities to address through fair housing education, outreach, mediation, negotiation, and enforcement actions. We have helped housing transactors make sure their housing is designed accessibly. We met with community members to address hate and harassment across Idaho and advocated for the passage of nondiscrimination laws on the basis of sexual orientation and gender identity across the state.

This year, we will celebrate the 55th Anniversary of the Fair Housing Act or Title VIII of the Civil Rights Act and kick off our soon to be 30th Anniversary of the Intermountain Fair Housing Council on October 19, 2023, (SAVE the Date) at Linen Building in Boise, Idaho, with ***“The Intermountain Fair”***—bringing fair housing and community justice to all 44 counties! We will amplify our efforts to prevent eviction, investigate sales, lending, and appraisal bias, address Equal Access to housing for our LGBT+ community members, support efforts to increase tenants’ protections and accessibility, educate about affordable homeownership opportunities, and address hate and harassment in housing and community. Fair housing is one of the most effective and inexpensive tools to keep people secure, housed and healthy. Here is to a healthy and just future for all Idahoans in ALL 44 Counties! To learn more about IFHC and how you can help, please, visit www.ifhcidaho.org!

Thank you for partnering in fair housing,

Zoe Ann Olson



ALLEGATIONS

Intakes 943 of 800

Allegations 270 of 250

Mediations 22 of 22

Reasonable accommodations
& modifications 45 of 45

File complaints 12 of 12

Systemic investigations 3 of 3

TESTING

Phone 40 of 40

Email 26 of 26

Sales 5 of 5

Design & Construction 6 of 6

2022-2023 SUCCESS STORIES



Last winter IFHC was able to educate a landlord enough to stop making poor rental history references about a family it had over charged for rent during their tenancy for and repairs upon their departure from the property, amounting to over \$9,000.00, which forced the family into a shelter for over 1 year. Because of our education they secured housing and are happily living in their home now. Collections are suspended.



This spring we were able to secure a refund of over-payment of rent and secured the housing and a voucher that was in jeopardy for a family whose housing provider had filed an eviction against them when the housing provider tried to force them to pay a rent increase months before it was enforceable. By intervening through educational letters and reporting the misconduct to the housing authority the family was reimbursed all of the over payment over \$2,000.00.



“Hi ... It's nice to hear from you and thank you for the update. I'm doing well and hope you are too. I've applied already. But wanted to thank you for everything you did to help me find and pay for housing. I'm a bit speechless thinking about everything you did. Just know that it was appreciated more than I can say.”

I was able to help educate a client on their rights as tenants, and I was able to provide them with the proper information on how to handle their situation with their landlord. They contacted me back and was so grateful to be able to solve the situation with their landlord with the information I was able to provide and good conversation with their landlord and everything was settled. The client was just so grateful to have a company that is willing and able to help educate them and help point them in the right direction.

One of my cases from the Lewiston/Moscow area is just over the moon grateful for all the work that is being put forth from IFHC. She said that because of the education letters and the meetings that it gave her a sense of confidence to not give in to the pressures of the Landlord, signing the new lease with the rent increase until the lease is a benefit for all parties.



IFHC - EPP

Serving Idaho across 44 counties, providing legal services to prevent evictions, fair housing services, and emergency rental assistance to all Idahoans.

YEAR 1

-104 of 78 eviction cases
-104 closed cases
-4 mass eviction cases

YEAR 2

-51 of 78 eviction cases
-6 closed
-3 mass eviction cases

354

Evictions

1

Attorney

860

APPLICATIONS
SUBMITTED



428

APPLICATIONS
APPROVED



\$1,971,514

AMOUNT OF RENTAL
ASSISTANCE PAID



53

HOTEL STAYS
APPROVED



Testimonials/Success Stories

LK, a single woman with an adult son and a two-year-old grandchild living with her. Her son was unemployed, and she had had a major surgery. Subsequently, she fell behind on rent payments. She was five months past due when the Property Manager served with a 3 Day Notice to Pay or Vacate. The Investigator urgently submitted an application for rent assistance on her behalf. Two weeks later, she was approved for a total of five months of assistance. The client was able to stay in her home.

LN, a single woman contacted Intermountain Fair Housing Council while she was pregnant and without housing. She had been prescribed bedrest due to her high-risk pregnancy and was unable to work. A case manager submitted an application for her, and she was approved for a 60 day stay at a hotel. Her hotel assistance was paid through the middle of November, right around her baby's due date. She was very worried she would not have shelter after giving birth. The Case Manager worked with colleagues to submit a Reasonable Accommodation Request (RAR) to extend her hotel allowance. The RAR was approved, affording her the opportunity to take her baby girl somewhere safe and secure when they were discharged from the hospital.

EDUCATION & OUTREACH



TRAINING GOALS MET

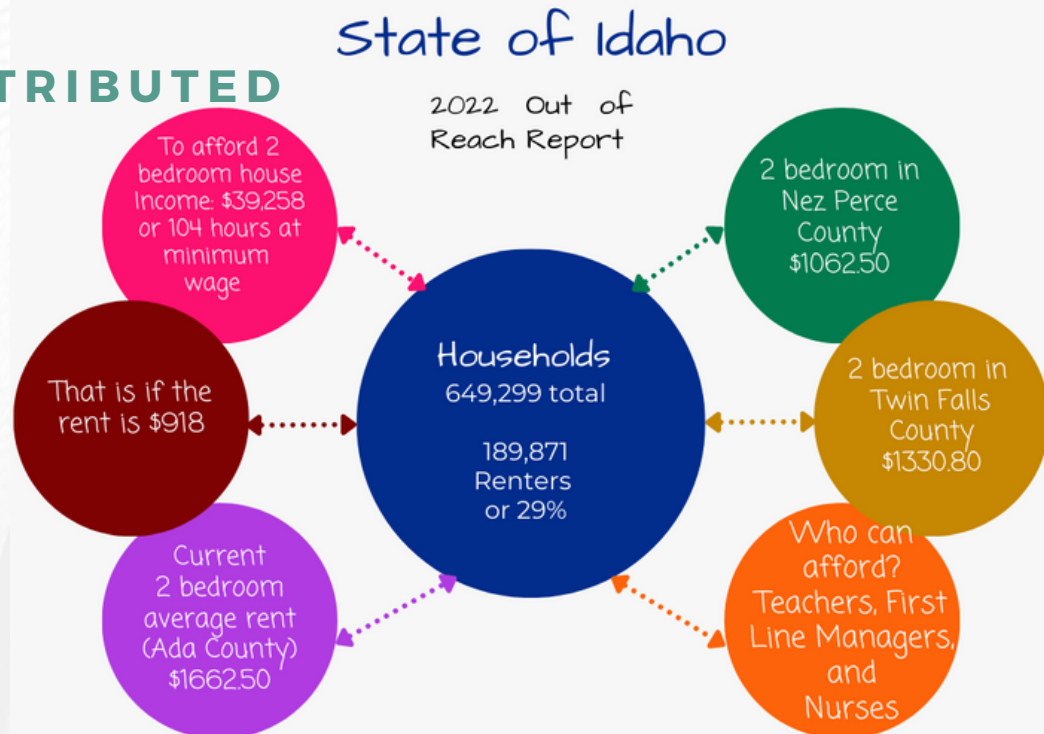
Met and exceeded goals for Training participants across the state of Idaho.

PARTICIPANTS IN ATTENDANCE

Advocates, landlords, attorneys, Service Provides, Housing Authority, government employees, Real Estate agents, doctors, nurses, medical personnel, members of the protected classes, LGBTQ+ representatives, bankers, architects, veterans, people with disabilities, people experiencing homelessness, parents, general public

MATERIALS DISTRIBUTED

English 1,592
Spanish 1,092
Swahili 686
Arabic 686
Somali 686



EXPLORE Idaho

HOUSING JUSTICE FOR ALL



Fair Housing Basics

Thirty-nine events across Idaho (Trainings/Information Tables) 3,475 participants



Media Push

Over 82,000 emails sent and 402,000 households reached through PSAs



Traveled

8500 Miles across the counties to reach thousands of Idahoans



Intermountain Fair Housing Council Social Media Highlights 2022-2023

#IFHCIDAHO



Facebook:

<https://www.facebook.com/ifhcidaho/>
51,472 impressions, Engagement up 16%



Instagram:

<https://www.instagram.com/ifhcidaho/>
55,264 Impressions, Reach up 12%



Twitter:

<https://twitter.com/IFHCIdaho/>
21,867 Impressions, Engagement up 145%



LinkedIn:

<https://www.linkedin.com/company/intermountain-fair-housing-council-inc/>
6,528 Impressions, Reach up 192%

Our team has released new historical videos and podcasts. We created, updated, and translated several of our guides including our popular Navigating Evictions in Idaho (<https://ifhcidaho.org/2023/02/15/navigating-evictions-in-idaho-a-guide-for-tenants-and-fair-housing-providers/>), our newest Disaster Plan Guide in Idaho (<https://ifhcidaho.org/2023/05/25/idaho-disaster-planning-a-guide-to-help-idahoans-plan-for-catastrophic-natural-disaster-events/>), and our updated Covid-19 Materials (<https://ifhcidaho.org/2023/05/25/covid-19-resource-guide/>). And there's more on our website resource page.

We could not do any of this without our partners, fellow advocates, and you. Thank you!



If you would like to receive email updates from Intermountain Fair Housing Council sign up here: <https://lp.constantcontactpages.com/su/E9ML4e9>

Thank you to the IFHC team, IFHC Board and IFHC partners for all your hard work!

